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RATED #1 FOR RELEASE OF INFORMATION

KLAS CATEGORY LEADER FOR ROI SINCE 2013

HIM leaders gain peace of mind and more time back in their day when partnering with MRO, the KLAS-rated #1 industry leader for Release of Information (ROI) services. MRO’s cutting-edge technologies provide high levels of visibility and control through transparent reporting and compliance tools and sophisticated workflows that offer industry-leading turnaround times. EMR integrations are available.

MRO mitigates breach risk by incorporating multiple quality checks performed by highly trained ROI specialists at client locations and our centralized National Service Center. Plus, our patented IdentiScan® application uses optical character recognition technology to drive 99.99% disclosure accuracy.

By deploying our ROI Online® solution as a centralized platform, healthcare organizations can better manage PHI disclosure, standardize processes and improve compliance throughout the healthcare enterprise.

SUPERIOR SUPPORT, TECHNOLOGY DRIVEN QUALITY WORKFLOW AND SCALABLE IMPLEMENTATION DELIVER KLAS-RATED #1 SOLUTION

As the 2020 Category Leader, MRO was rated #1 for ROI with an overall performance score of 92.5 out of 100, and received A’s and B’s across all five graded categories.

Best in KLAS is a recognition given to vendors for outstanding efforts to help healthcare professionals deliver better patient care. Designation is reserved for the software and services market segments that have the broadest operational and clinical impact on healthcare organizations. The award is based entirely on provider feedback. KLAS scores are weighted in the following key areas: loyalty, operations, services, relationship and value.

<table>
<thead>
<tr>
<th>Overall Score</th>
<th>Release of Information Average</th>
<th>Confidence</th>
<th>Loyalty</th>
<th>Operations</th>
<th>Services</th>
<th>Relationship</th>
<th>Value</th>
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</thead>
<tbody>
<tr>
<td>1. MRO Corp</td>
<td>92.5</td>
<td>★★★</td>
<td>A</td>
<td>A-</td>
<td>B+</td>
<td>A-</td>
<td>A</td>
</tr>
<tr>
<td>2. Verisma</td>
<td>66.2</td>
<td>★</td>
<td>B</td>
<td>--</td>
<td>B</td>
<td>B+</td>
<td>B+</td>
</tr>
<tr>
<td>3. Ciox Health</td>
<td>54.0</td>
<td>★★</td>
<td>B</td>
<td>B</td>
<td>C+</td>
<td>B</td>
<td>B+</td>
</tr>
</tbody>
</table>

Contact us at sales@mrocorp.com or 610.994.7500 to learn more about ROI Online and how MRO can provide you with the industry’s #1 ROI solution.

More information is also available at info.mrocorp.com/klas20
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Perry Johnson & Associates, Inc. has over 30 years of history and innovations transforming healthcare technology with exclusively-designed, comprehensive and secure IT solutions. PJ&A understands the demand that the present day market forces onto health service providers to be vigilant with cost containment while maintaining superior quality standards. Our expertise in the health information technology industry enables us to help you meet those demands while maintaining profitability.

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